

What are the MRS processing times? Candidates whose applications are approved must schedule and take their first and second (if applicable) exam attempts within 90 days. Important processing times to know:

- **MRS Applications** will be reviewed, and applicants will be contacted via email by IICRC staff regarding their application status within ten (10) business days of submission of the application. The MRS application fee of \$150 must be paid before the review process can commence.
- **MRS Login Credentials** will be sent via email within ten (10) business days of receipt of the Examination or Reexamination Fee.
- **MRS Exam Results** will be sent via email to the examinee within two (2) to four (4) business days. If the examinee fails the first attempt, they will be able to schedule a Reexamination. However, the Reexamination must be scheduled and taken within the 90-day window from the initial approval. Please keep these processing times in mind when scheduling your Examination. Processing times will NOT extend your deadline.
- **MRS Appeals** will be acknowledged, investigated, and IICRC Staff will reach out to appellant within ten (10) business days. Throughout the appeal process the appellant will receive updates followed by the outcome. For further information on the appeal processing times, please review page 19 of the candidate handbook.
- **MRS Complaints** are investigated, validated, and IICRC Staff will reach out to the complainant within ten (10) business days. While processing the complaint, information will be gathered, and corrective action (if applicable) will be taken. The complainant will receive acknowledgement of the complaint and the outcome.